Beyond Current User Research: Designing Methods for New Users, Technologies, and Design Processes
Judith Ramey, University of Washington, USA
Stephanie Rosenbaum, Tec-Ed, Inc., USA
Emma Rose, Anthro-tech, Inc., USA
Elisabeth Cuddihy, University of Washington, USA
Zhiwei Guan, University of Washington, USA

Call for Participation
This workshop focuses on the challenges of creating or adapting user research methods for use with new user groups, technologies, and design processes. For example, how do you assess the usability of a mobile, multi-user social-network system? We want to hear your answers to challenges like this.

We invite user researchers who have created/modified user research methods to submit case studies describing and analyzing their experience. Successful submissions must address these questions:

1. What was the impetus for creating the new method or revising an existing method? What circumstances created the need for the method? What goals did the method have to meet? What data was needed?

2. How was the method implemented? What process was followed to develop the method? How were problems addressed when applying it? How was its quality assessed?

3. What was the impact of the method on the design process? How was impact tracked? What circumstances, if any, limited the method’s impact on design?

This one-day workshop will focus on analyzing your case studies to identify guidelines for improving future work. Submit a 4-page paper plus a short bio to jramey@u.washington.edu by 12 January 2007. At least one author needs to register for the workshop and for one day of the CHI 2007 conference.